



GUARANTEE

Registration form



We are so confident our products are of the best quality available, that we offer up to a 10 year guarantee on our premium brands together with our superior back up. Ensure you complete this guarantee card to comply.

Quality that lasts...

since 1979

BASIC TERMS & CONDITIONS

Natal Associated Chemicals (Pty) Ltd. t/a Dekade Paints accept no responsibility or accountability for either the workmanship in surface preparation or application of our products. Dekade Paints only guarantee the performance of our products when correctly applied to suitable prepared and sound surfaces as per our data sheets. A minimum of two coats must be applied and only Dekade Primers and Undercoats are approved for use under the guarantee.

Some colours are more durable than others on full exterior exposure. A fade rate of up to 60% over a five year period is regarded as normal wear and tear. Our guarantee does not cover damage or failure to the coating due to incorrect cleaning or use, natural disasters, acts of God or terror, fire, lightning, abnormal climatic or weather conditions, mechanical damage, water ingress, rising damp, structural cracks, spalling concrete, delaminating plaster and rust or wilful damage.

Our guarantee will become nullified if the product is diluted in anyway other than that specified in either the Dekade Data Sheet or relevant Dekade Specification.

Full terms and conditions of the guarantee apply and are available on request or visit www.dekadepaints.co.za.

Should you experience problems or have any questions regarding the guarantee, please call the Dekade Technical Department on 033 386 9357.

GUARANTEE REGISTRATION

In order to validate your 7/10 year quality guarantee on any of the following Dekade products:

- **ULTRADEK • GOLD LABEL MATT • GOLD LABEL SHEEN**
- **DEKAROOF • SATIN MAGIC • DEKALITE MASONRY**

The following information is of paramount importance and must be completed in full. Please attach your original purchase receipt to this guarantee card for future reference.

This guarantee and all its terms and conditions are agreed and accepted in full for and on behalf of the consumer.

Name

Address where product used

Product

Date of Purchase

Supplier

Receipt Number

Batch Number/s (of paramount importance)

Full terms and conditions of the guarantee apply and are available on request or visit www.dekadepaints.co.za



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